CRISIS LEADERSHIP & DECISION MAKING FOR ELECTED OFFICIALS

MGT-340

This seminar uses one of four Harvard University, Kennedy School of Government case studies to examine the dynamics of crisis leadership and decision making from an elected or senior official’s perspective. The four hour seminar uses the case study to frame the discussion on ways to overcome leadership challenges in planning and responding to a large scale incident. The final outcome of the seminar is the development of an individual and jurisdiction plan of actions needed to improve preparedness and emergency response.

Training Level: Management and Planning

Venue: Each seminar is fully funded by a training grant provided by the Federal Emergency Management Agency, Department of Homeland Security and can be delivered at your location.

Course Length: 1/2 Day (4 hours)

Available Case Studies (case studies from the Kennedy School of Government, Harvard University):
- Charting a Course in a Storm: U.S. Postal Service and the Anthrax Crisis
- Command Performance: County Firefighters Take Charge of the 9/11 Pentagon Emergency
- “Almost a Worst-Case Scenario”: The Baltimore Tunnel Fire of 2001 (Parts A, B, C)
- Hurricane Katrina: Preparing for “The Big One” In New Orleans (Part A) and Responding to an “Ultra-Catastrophe” in New Orleans (Part B)

Target Audience:
- Mayors
- County executive officers
- County commissioners
- Senior appointed officials
- Private sector executives

Continuing Education Credits:
IACET - 0.4 CEUs

Class Size: 15 - 25 Participants

For more information, contact:
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