#### How do I decide which course to take?

**Answer**: If you are newer to the fire service or have limited formal training, start with Firefighter I (ASP601) <a href="https://teex.org/class/asp601/">https://teex.org/class/asp601/</a>. If you have completed all coursework and skills sessions for Firefighter I (such as the former FF Phase Program – Phases 1, 2 & 3), move on to Firefighter II (ASP604) <a href="https://teex.org/class/asp604/">https://teex.org/class/asp604/</a>. Here is one example of how to move through the new program: <a href="https://teex.org/wp-content/uploads/Path-to-FFI-and-FFII-with-text-Opt-A-scaled.jpg">https://teex.org/wp-content/uploads/Path-to-FFI-and-FFII-with-text-Opt-A-scaled.jpg</a>.

# How do I register and pay?

**Answer**: Everything goes through your student portal account.

https://my.teex.org/TeexPortal/

What if I don't have a student portal account? Or I have an account, but don't remember my login, where do I go for help?

Answer: Start here: <a href="https://teex.org/resources/student-portal/">https://teex.org/resources/student-portal/</a>
If you still have issues after that, please contact Student Records at (979) 458-6833 or by email at <a href="mailto:studentrecords@teex.tamu.edu">studentrecords@teex.tamu.edu</a>.

## Is this course HB 2604 and TIFMAS approved?

**Answer**: Yes. The online courses are eligible for reimbursement. The hands-on skill sessions are 2604 and TIFMAS voucher eligible.

The process for reimbursement follows these steps:

Apply for training tuition assistance.

TFS HB 2604 Training Assistance

**TIFMAS Training Assistance** 

## Receive approval.

Go to <a href="www.teex.org">www.teex.org</a> & login to your student portal or create a new account. Register and pay for the course.

The "launch" button will appear next to the course in your student portal account on the dashboard page.

Upon successful completion of the course, download your certificate from your student portal.

Submit your certificate as proof of successful completion of the course as per TIFMAS or HB2604 rules for reimbursement.

## How do I use tuition assistance (2604 or TIFMAS) to pay for face-to-face courses?

**Answer**: We have streamlined the process for payment via Texas A&M Forest Service funding (H.B. 2604 or TIFMAS Grant Assistance Program). **Before** you register for a course, you must attain approval from the Texas A&M Forest Service for training tuition. On your approval letter there will be a voucher approval number. Each student approved for tuition grant assistance will need this number.

Register for your course through your TEEX student portal. On the payment section, choose "Purchase Order" and enter the "VFDE" number (for example "E123456"). If your department was approved for multiple students, each student up to the maximum approved in the training tuition request may use the same VFDE number. If the total amount due is greater than the total amount allowed by the tuition voucher, the individual/department will be responsible for the difference. You are no longer required to email or fax the approval letter to TEEX/ESTI unless it is specifically requested by TEEX staff.

# When can I take the online courses? Do I have to take the online portion right before attending Spring or Municipal school?

**Answer**: The online courses are available year-round. The online portion must be completed prior to attending the related face-to-face skill sessions. You can start at any time.

#### How will I know when to start the online course?

**Answer**: When you register and pay for the course, the "launch" button will appear next to the course in your student portal account on the dashboard page. You have access to the course right away. The course must be successfully completed within 12 weeks (84 days). Time starts upon registration and payment. The course is available 24/7 during this timeframe. Time ends at 11:59PM on the 84<sup>th</sup> day.

## I am registered for the course, but don't see the "launch" button. Help!

**Answer**: You may have more than one TEEX Student account. Please contact Student Records at (979) 458-6833 or by email at <a href="studentrecords@teex.tamu.edu">studentrecords@teex.tamu.edu</a> to have your accounts merged. The primary account number needs to be the one with which you are registered in the online course.

When I successfully complete the online portion, I'm automatically enrolled in the skills portion?

**Answer**: No. You must apply for an additional HB 2604 voucher or TIFMAS training tuition assistance grant. Then register to attend the face to face skills week at Spring or Municipal Fire Schools.

## Is this a pass/fail course?

**Answer**: Yes. In order to successfully complete the online course, your final grade must be at least 70%. Grades come from quizzes, sectional exams and the final.

## What happened to the Phase program of firefighter training?

**Answer**: The Phase program (ASP111-115) was based on previous editions of the NFPA 1001 standard. The last Phase courses were offered at Spring and Municipal schools in 2021. The new program is based on the newest version of NFPA 1001 and the IFSTA Essentials of Firefighting manual.

## What if I completed part of the phase program?

**Answer**: If you completed Phases 1, 2 & 3 (ASP111,112 & 113) since 2015, then you completed the objectives for Firefighter I. Your next step would be to enroll in Firefighter II online (ASP604). Firefighter II skills (ASP605) would be needed in order to complete objectives for Firefighter II.

If you only completed Phase 1 or 2 (ASP111 or 112), then the best place to start would be to take a good look at your training records. Run a progress report in your training records management program (such as SFFMA's GrowthZone) to see what objectives you are lacking. You may find that between your training taken at TEEX (annual schools, weekend or area schools) and what you have done at your home department, you may be very close to completing the requirements for Firefighter I. Email us your progress report at <a href="mailto:AnnualSchool@teex.tamu.edu">AnnualSchool@teex.tamu.edu</a>, we can help you decide on a plan of action moving forward.

## Is there a textbook? Is it required?

**Answer**: Yes. The course is based around IFSTA's 7<sup>th</sup> Edition of the Essentials of Firefighting. In order to be successful, participants will need access to the textbook. Your department may be eligible for a training library grant (part of HB2604). For more information visit <a href="https://www.texasfd.com">www.texasfd.com</a>.

#### What if I fail an exam?

**Answer**: You are given two chances to take each exam.

## What if I don't finish in 12 weeks? Can I get an extension?

**Answer**: The short answer is No. If there are extreme circumstances in your situation, we may make an exception. In that case, your time is reset back to 84 days and you must start the course over at the beginning. This will only be done once.

# I see there are additional assignments within the online course. What if I already took those classes? Do I have to take them again?

**Answer**: No. Keep a copy of your certificates for each additional assignment course. Once you get to the appropriate place in the course, upload those certificates for credit. The additional assignments must be completed and approved before you can take the final exam.

## What are the additional assignments that are part of the online course?

**Answer**: In Firefighter I (ASP601) the additional assignments are: Courage to Be Safe, Incident Command (100 and 200) and NIMS (700 and 800). These can be completed in any format (online or face-to-face).

In Firefighter II (ASP604) the additional assignments are: Traffic Incident Management (TIMs, SPITR, SHRP2, etc) and NFIRS 5.0 (Incident Reporting).

See https://teex.org/training/extension-nfa-area-schools/ for courses in your area.

## Does this course make me eligible for TCFP crossover?

**Answer**: This course is designed to deliver training on the objectives outlined in the 2019 Edition of NFPA 1001. For more information on the crossover program between SFFMA and TCFP, please contact the SFFMA.

There are other requirements such as medical and Hazmat training. These courses are also available through TEEX/ESTI.

## Can I register multiple members of my department in this course to work together?

**Answer:** Yes, you can register more than one participant in the course however, you must register and pay for each student in order for the individual to receive credit.