# Municipal Fire School – Frequently Asked Questions (FAQs)

#### How do I register?

- Online: The preferred method is to register Online!
  - O Click on the course you wish to take, and click register.
  - Complete the online registration (OLR)
  - On the payment page you can pay with credit card, echeck, or purchase order/TFS Voucher
  - o Please indicate if you wish to have a TAMU dorm and/or extended meal plan upon registering.
  - If you're paying via a purchase order or TFS voucher, click on purchase order and put the number of the purchase order or TFS voucher number in the space provided.
  - You must provide a copy of the purchase order or TFS Voucher to TEEX within 48 hours (email to: annualschool@teex.tamu.edu or Fax (979) 847-9304).
  - o No need to place course preferences with online registration. Register for what you wish to take.
  - We highly encourage those using TFS vouchers to receive an approval letter or the actual voucher from TFS before registering.
  - o Enrollment is limited, so register early.

#### Is there a deadline for registration?

- Monday, July 8, 2019 is the deadline for pre-registration.
- After that date you will have to register at walk-in registration and fees increase by \$50.

## When is registration/?

- Sunday, July 21, 2019
- Noon 4:00 p.m.

#### Where is registration?

Reed Arena, Texas A&M University

## What if I can't be here until Monday morning?

- Late registration will be from 6:30 a.m. until 8:00 a.m., Monday, July 22, 2019
   Brayton Fire Training Field
   Building #25
- Registration Fees after July 8, 2019 and during on-site registration will be increased \$50
- Late check-in is discouraged due to lost class time.

#### **Tuition**

• See announcement for course fee.

# What about lodging during the school?

- Contact the Bryan/College Station Convention and Visitor's Bureau at 979.260.9899 for information about area accommodations or visit <u>experiencebcs.com</u>
- Dorm rooms have been set up for Sunday Thursday nights. There are a set number of rooms, so make reservations early.
- Rates are based on five nights, per person/ per bed, two occupants per suite.
- Rates
  - 1. \$40.00 per person / bed / per night (double occupancy)
  - 2. Total for five (5) nights plus dorm access card = \$200.00 per person
  - 3. Additional nights \$40.00 per person / bed / per night

Students will be allowed to pre-register for dorm rooms when they register for school. Only students registered for the Annual Municipal School will be allowed to pre-register for rooms.

- When registering for school, identify your need for a dorm room.
- Your name will be placed on a room assignment list
- Personal room request will be taken care of as allowed
- When picking up your student information at registration on Sunday, you will be given directions on location/rules of the dorm.
- Cut-off date for preregistration of dorms is July 8, 2019. After that date students wishing to rent a dorm room will have to wait until Walk-in registration and see if there are still rooms available. Again, there are a limited number of rooms and room assignments will be on a first come first serve basis.
- There are a limited number of rooms, reservations will be on a first come first serve basis.
- Lost, Stolen or Damaged Dorm Keys & Rooms
  - 1. Students will be responsible for paying any fee for any lost, stolen or damaged room keys.
  - 2. Students will be responsible for paying any damage charges to the room.
  - 3. Students will be responsible for paying any excessive cleaning charges to the room.

## Will I need to bring linens?

- The following will be furnished by the Dorm
  - 1. (2) twin beds (one per bedroom)
  - 2. (2) flat sheets and (1) pillow case per bed and (1) blanket per bed
  - 3. (2) bath towels and (2) hand towels
  - 4. NOTE: Students are encouraged to bring extra towels and blankets

## Are meals furnished with tuition?

- All student **noon** meals are provided with your tuition.
- Noon meals will be served at various class locations on campus, and Brayton Fire Training Field, Monday Thursday
- Optional Meal Plan: \$95.00 for 5 breakfasts (Mon-Fri) and 4 dinners (Mon-Thurs) and will be served at an assigned Dining Hall

# What if I have to cancel my registration?

- If you cannot attend a class, you must contact TEEX in advance to either transfer or cancel your registration, all request must be in writing.
- TEEX will provide a full refund if you cancel 15 or more calendar days before the start of the class, request must be in writing.
- Cancellations received 14 calendar days or less before the start of the class will be charged a fee of 10% of the class tuition, request must be in writing.
- If TEEX cancels a class, customers will be offered:
  - 1. A transfer to a scheduled class of the same course.
  - 2. A transfer to another class of a different course
  - 3. A full refund.
- Transfers to another scheduled class (or from one customer to another) are accepted at any time before
  the start of the class at no charge.
- NO SHOWS who do not contact TEEX in advance (and in writing) to cancel their registration and do not attend their scheduled class will be charged the entire class fee.

# What if I have to miss a session or a day of class?

- Attendance is checked for each session or class.
- Students must wear their nametags at all times.
- To receive a **Successfully Completed** certificate, student must attend and participate in all class sessions and pass a written examination.

#### Are exams given on the course?

- Friday morning all students are required to take a final written examination, school is officially over at noon.
- Travel arrangements should be made to accommodate Friday's schedule.

## How do I get to Brayton Fire Field?

- Students should provide their own transportation to and from class.
- Maps of the Bryan/College Station area and Brayton Fire Field are located on our website <u>teex.org/esti</u>

# Where do I park?

- Student must park outside the fence at Brayton Fire Training Field.
- Parking is limited so carpooling is highly encouraged.
- A satellite parking area will be located at Reed Arena and a bus service provided.
- Students will receive parking permits to park on campus during registration.

#### What is PPE?

 Personal Protective Equipment. Safety/clothing (bunker gear) that meets the National Fire Protection Association (NFPA) 1971 Standard on Protective Ensembles for Structural Firefighting and Proximity Firefighting.

#### What are the PPE Levels?

- Go to teex.org/firesafety for the Student Safety Manual.
- This will list the level for each course.
- Each class will have a PPE level listed.

#### Where can I obtain course descriptions?

• Go to our website <u>teex.org/annualschools</u> and you will find the list of courses on the Municipal Fire School page. Click on the course you wish to see.